

ACPlus™ Privacy Policy

Last modified: September, 2020

A summary of each Section is provided in the **Blue Boxes** followed by a more detailed description.

1. Introduction

This Privacy Policy describes how Accelerated Care Plus Corp. collects and uses Personal Data about you through the use of our mobile application.

Accelerated Care Plus Leasing, Inc. (“**ACPL**,” or “**we**,” “**our**,” or “**us**”) respects your privacy, and we are committed to protecting it through our compliance with this policy.

This Privacy Policy (our “**Privacy Policy**”) describes the types of information we may collect from you, our devices that you and/or your organization use, or that you may otherwise provide or facilitate when you use the ACPlus mobile application (our “**Application**”), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

Patient Information. While the Application can be used to process data from ACPL equipment and devices, the primary purpose of this Policy is to disclose how we collect personal information relating to users (e.g., therapists) of our Application. We may also be subject to service, leasing or other agreements with the facility or organization in or for which the Application and the ACPlus devices and equipment are used (“**Service Agreements**”), one or more business associate agreement(s) or similar data use and protection agreement(s) (collectively, “**BAA**”) with respect to the collection, use and sharing of patient information, including protected health information (“**Patient Information**”) governed by the U.S. Health Insurance Portability and Accountability Act (“**HIPAA**”). Thus, our use and obligations with respect to Patient Information is governed by the terms of our any applicable Service Agreements BAAs and HIPAA. In the event of an inconsistency or conflict between this Privacy Policy and the terms of any Service Agreement, BAA or HIPAA applicable to the same information, the terms of the relevant and applicable terms of the Service Agreement, BAA and HIPAA shall prevail. The collection, use and sharing of Patient Information is also described in and governed by the terms of any applicable Notice(s) of Privacy Practices provided by the health care facility or organization providing health care and treatment to patients.

This Privacy Policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of our Application after we make changes is deemed to be acceptance of those changes, so please check this Privacy Policy periodically for updates.

2. Children Under the Age of 13

Our Application is not intended for children under the age of 13 and children under the age of 13 are not permitted to use our Application.

Our Application is not intended for children under 13 years of age. No one under age 13 may provide any information through the Application. We do not knowingly collect Personal Data from children under 13. If we learn we have collected or received Personal Data from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from a child under 13, please contact us at ACP-CustomerSupport@Hanger.com or call us at (800) 350-1100.

3. Information We Collect About You and How We Collect It

We collect different types of information about you, including information that may directly identify you, information that is about you but individually does not personally identify you, and information that we combine with our other users. This includes information that we collect directly from you or through automated collection technologies.

Generally

We collect several types of information from and/or about users of our Application, specifically information:

- by which you may be personally identified, such as name, postal address, billing address, shipping address, e-mail address, home, work, and mobile telephone numbers, driver's license number (or other government identification number), date of birth and Social Security Number ("**Personal Data**");
- about your Internet connection, the mobile device you use to use our Application and details about your usage of the Application.

We collect this information directly from you when you provide it to us through the Application and automatically as you use our Application.

4. How We Use Your Information

We use your Personal Data for various purposes described below, including to:

- provide our Application to you;
- provide our services to you;
- provide you with information you request from us;
- enforce our rights arising from contracts; and,
- notify you about changes.

We use information that we collect about you or that you provide to us, including any Personal Data:

- to provide our Application, its functionality and its contents to you; such as, collection of and access to patient health information, electronic health records, electronic medical records, tracking and monitoring of leased therapy equipment and tracking metrics relating to Medicare billing criteria;
- to provide other services and functionality to you;
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;
- to notify you about changes to our Application;
- in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

5. Disclosure of Your Information

We do not share, sell, or otherwise disclose your Personal Data for purposes other than those outlined in this Privacy Policy. We disclose your Personal Data to a few third parties, including:

- our affiliates and third party service providers that we use to support our business;
- to a company we merge, acquire, or that buys us, or in the event of change in structure of our company of any form;
- to comply with our legal obligations;
- to affiliates and third parties for their own commercial purposes;
- to enforce our rights; and
- with your consent.

We do not share, sell, or otherwise disclose your Personal Data for purposes other than those outlined in this Privacy Policy. However, we may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose Personal Data that we collect or you provide as described in this privacy policy:

- to affiliates, contractors, service providers, and other third parties we use to support our business. The services provided by these organizations include providing IT and infrastructure support services, and ordering, marketing, and payment processing services;
- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by ACPL about Application users are among the assets transferred;

- to fulfill the stated purpose for which you provide it;
- for any other purpose disclosed by us when you provide the information;
- with your consent.

We may also disclose your Personal Data:

- to comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- to enforce or apply our Terms of Use and other agreements, including for billing and collection purposes; and
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ACPL, our clients, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

6. Your Rights Regarding Your Information and Accessing and Correcting Your Information

You may review and change your personal information by going to the “Users” section on the ACPlus® Facility Portal.

You can review and change your Personal Data by going to the “Users” section on the ACPlus® Facility Portal. You may also notify us through the [Contact Information](#) below of any changes or errors in any Personal Data we have about you to ensure that it is complete, accurate, and as current as possible or to delete your account. We cannot delete your personal information except by also deleting your account with us. We may also not be able to accommodate your request if we believe it would violate any law or legal requirement or cause the information to be incorrect.

7. Data Security

Information transmitted over the Internet is not completely secure, but we do our best to protect your Personal Data. You can help protect your Personal Data and other information by keeping your password confidential.

We have implemented measures designed to secure your Personal Data from accidental loss and from unauthorized access, use, alteration, and disclosure. We use encryption technology for information sent and received by us.

The safety and security of your information also depends on you. Where you have chosen a password for the use of our Application, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your Personal Data, we cannot guarantee the security of your Personal Data transmitted to, on or through our Application. Any transmission of Personal Data

is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained in the Application.

8. Changes to Our Privacy Policy

We will post any changes to our Privacy Policy and the Application. If we make material changes to our Privacy Policy, we may notify you of such changes through your contact information and invite you to review (and accept, if necessary) the changes.

We may change this Privacy Policy at any time. It is our policy to post any changes we make to our Privacy Policy in the Application with a notification that the Privacy Policy has been updated. The date this Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically accessing the Application and reviewing this Privacy Policy to check for any changes.

9. Contact Information

You may contact us through the contact information below.

If you have any questions, concerns, complaints or suggestions regarding our Privacy Policy or otherwise need to contact us, you may contact us at the contact information below or through the “Contact Customer Support” Section in the Application.

How to Contact Us:

Accelerated Care Plus Corp.
Attn:CFO
4999 Aircenter Circle, Suite 103
Reno, NV 89502
Telephone: (800) 350-1100
Email: ACP-CustomerSupport@Hanger.com